

Annapurna Finance Private Limited_Grievance Redressal Mechanism

30 Days

Customer

Grievance Redressal Channels

Branch Manager

Website or Email

Toll Free or Help Line
Number
1800-8437-200

Complaint Box

GRO/PNO
Email & Phone
8280336056

Customer Grievance and Engagement

Accepted

Wholly/Partly
Rejected

Auto escalation by
CGE to Internal
Ombudsman

Within 20 Days

Resolved

Principle Nodal Officer

Name: Mr. Subrat Sabyasachi Roy
Email Id: pno@ampl.net.in
Ph. No: 8280336056
Address: 1215/1401, Khandagiri Bari,
Opposite Jayadev Vatika,
Khandagiri,
Bhubaneswar - 751030

Additionally, Customer may also reach
out to MFIN Toll Free No-
1800-102-1080

If Unsatisfied,
Customer may reach
out to RBI
Ombudsman

Complaint Lodging Portal of the Ombudsman:
<https://cms.rbi.org.in>
Address: Centralised Receipt and Processing Centre.
Reserve Bank of India, 4th Floor, Sector 17,
Chandigarh- 160017
Contact Centre with toll free number- 14448
(9:30 A.M. to 5:15 P.M.)