



ANNAPURNA
FINANCE
GROWING TOGETHER

e-Sampark



Oct-Dec 2024

2024 Alliance for Global Inclusion Index

Annapurna is honoured to be recognized in the inaugural Alliance for Global Inclusion Index, where, out of 28 participating companies, we stand among the 21 that demonstrated exceptional results in supporting DEI efforts. This recognition reflects our steadfast commitment to advancing diversity and inclusion across People, Market, and Society, both within our organization and in the broader community.



Diwali Celebration

The Diwali Celebration at Mission Ashra was a delightful gathering, bringing everyone together for a joyous occasion. The event was filled with lively dance performances by the inmates, fun interactions, and vibrant conversations. The atmosphere was made even more festive with delicious food and the excitement of firecrackers lighting up the sky. It was a heartwarming celebration that truly captured the spirit of Diwali, leaving everyone with unforgettable memories.



Collaboration with IFC

Annapurna partners with International Finance Corporation (IFC), supported by the European Union (ACSIS) program, to advance green financing in India. The collaboration focuses on sustainable solutions like green micro-housing for women and low-income groups, driving environmental impact and community development.

Annapurna is confident that this collaboration will drive sustainable development and create a positive environmental impact in the communities it serves.



Customer Satisfaction Survey (CSAT)

A CSAT survey was conducted by 8 interns from IIFM Bhopal across 12 states, gathering data from 2,650 clients, including both MFI and MSME segments. The survey revealed an NPS of 75 for MFI clients and 76 for MSME clients, reflecting an increase in scores compared to the previous year.



RBI-DEA Workshop

Annapurna conducted RBI-DEA workshops in 7 states in partnership with two SROs, Sa-Dhan and MFIN. A total of 71 workshops were organized in Q3, reaching over 3,550 people.



Annapurna Finance secures USD 109.5 million through a multilateral ECB transaction

Annapurna Finance has achieved a significant milestone by securing USD 109.5 million through a multilateral ECB transaction. This funding is set to empower rural women and underserved communities by enhancing financial access, promoting economic participation, and driving development in underbanked regions through targeted microfinance initiatives. The organization remains committed to fostering a brighter and more inclusive future.



60 Decibel

Since 2022, 60dB has analyzed microfinance sector penetration and its role in sustainable development. In its third year, it assessed over 36,000 clients across 45 countries, covering 126 financial service providers. Annapurna scored 76/100, ranking after Nigeria's Standard Microfinance Bank (89) and Tajikistan's CJSC Bank 'Arvand' (81) across six impact dimensions: Access, Business Impact, Household Impact, Client Protection, Resilience, and Agency.



Global Inclusive Finance

At this year's Global Inclusive Finance event by Access Development Services, Annapurna Finance hosted a panel discussion on the impact of Climate Change on Financial Inclusion. Moderated by Mr. Dibyajyoti Pattanaik, Director, Annapurna Finance, the session focused on the economic challenges of climate change and the need for financial institutions to innovate for underserved communities. The panel included experts from Accion, IFC, responsAbility Investments AG, and Swadhaar FinAccess, and concluded with a focus on innovation and collaboration to address climate challenges.



Best Brands 2024: Redefining Excellence with ET Edge Now

Annapurna Finance is proud to be named one of ET Edge Now's Best Brands 2024, a recognition of our commitment to excellence, innovation, and meaningful impact. This achievement reflects the trust and support we've received from our clients, partners, and communities. We remain dedicated to empowering dreams, building trust, and shaping a more inclusive financial future, while continuing to drive positive change and reach new milestones together.



ACCION International Board Members' Exposure Visit to Annapurna Finance

18 board members of ACCION International had an exposure visit to Annapurna Finance. ACCION as a valued partner of Annapurna is a major stakeholder in shaping as well as driving Annapurna's digital strategy and customer-centric innovations. During the exposure visit, the ACCION team visited and interacted with our microfinance, MSME, and Rooftop solar customers from Odisha, besides having detailed discussions in the branches about how digital tools are supporting business decision-making at the branches of Annapurna.



Celebration of 34th Foundation Day of People's Forum and 14th Incorporation Day of Annapurna

The 34th Foundation Day of People's Forum and the 14th Incorporation Day of Annapurna Finance were celebrated on December 26th and 27th with devotion, cultural vibrance, and community service. Highlights included spiritual rituals like chanting of Vishnu Stuti, Hanuman Chalisa, and aarti of Lord Jagannath. Apart from that various state-wise cultural performances, creative workshops, and welfare initiatives like a blood donation and eye check-up camp were also held. The event featured inspiring speeches by MD Shri. Gobinda Chandra Pattanaik, Director Shri. Dibyajyoti Pattanaik, CFO Shri. Satyajit Das, and COO Dr. Sanjay Pattanaik. Employees were honored for milestones and achievements. The two-day celebration embodied the spirit of unity, progress, and appreciation.





Driving Change, Creating Impact!

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